



GIFT_{of} LIFE
Family House

2021
ANNUAL REPORT
10TH ANNIVERSARY EDITION





RICHARD D. HASZ
PRESIDENT AND CEO

DEAR FAMILY HOUSE COMMUNITY,

When I look back on the monumental year that was 2021, I am filled with gratitude for all that we have been able to accomplish together.

Although I am new to the role of President and CEO, I am no stranger to the dedication of this community to serving our mission and the families who depend on us. I am thrilled to reminisce on the many memories and milestones of this past year, and so proud of everything you helped us to achieve.

2021 marked the 10th anniversary of Gift of Life Family House opening its doors to transplant families. To recognize this incredible milestone, we held a special 10th anniversary celebration and kick-off event which launched our *Journey to Hope* campaign, a year-long fundraising effort in honor of the courageous families served at the Family House every day.

Our community also helped us to complete our most successful year of fundraising to date, with over \$1.9 million raised to support transplant families!

Everything that the Family House has accomplished over the last 10 years would not be possible if it were not for the support of our devoted community. It is because of you that our mission to providing a safe place to call home for transplant families remains strong.

As past guest Jason said, *"The Family House was like a home away from home... It was very much a healing part of the process, it makes you feel normal again."*

Thank you to everyone who supported our mission over the last 10 years. I hope you enjoy looking back on this historic year, and I look forward to the exciting journey ahead of us.

A handwritten signature in blue ink, appearing to read "Rick", written in a cursive, stylized font.

DEAR AMAZING SUPPORTERS,

I cannot believe it has been 10 years since we began this incredible journey together! To everyone who has stood by our side over the last decade, thank you. Reaching this milestone is a testament to the compassion of this community.

2021 was truly a year of celebration. Not only did we celebrate our 10th birthday, but we also unveiled our Chimes of Hope, a new feature at the Family House where families can come to ring the chimes and celebrate their own milestones along the transplant journey.

We came together this summer for our 17th Annual Kidney Open Golf Outing at Dupont Country Club in Wilmington, DE. It was a beautiful day of golf and over \$133,000 was raised to support transplant families!

When our doors opened, we made the promise to never turn a family away due to inability to pay our nightly fee. Over the last 10 years, this promise has never been broken thanks to the selflessness of our community.

And the generosity doesn't stop there. This year, we surpassed the incredible milestone of providing \$10 million in subsidized care to transplant families! This was made even more special during our 10th anniversary year, and I am once again humbled by the scope and compassion of our supporters.

Thank you to everyone who provided a meal, hosted a fundraiser, contributed and have been a part of our community over the past decade.

Your generosity can move mountains and allows us to continue supporting transplant families year after year.

I can't wait to make more memories with all of you in the upcoming year.



JAN L. WEINSTOCK
CHEIF ADMINISTRATIVE
OFFICER AND GENERAL
COUNSEL

MISSION STATEMENT

Gift of Life Family House
serves as a
"home away from home"
for transplant patients and
their families by providing
temporary, affordable
lodging and supportive
services to those who travel
to Philadelphia,
Pennsylvania for transplant-
related care. Gift of Life
Family House is a 501(c)(3)
non-profit charitable
organization.



Maryam Hakam (left), a kidney transplant recipient,
with her sister and caregiver, Sahera

10TH ANNIVERSARY

A JOURNEY TO HOPE

2021 marked 10 years since Gift of Life Family House officially opened its doors to welcome home transplant families. We are proud to have provided comfort and hope to thousands of families since opening, and knew we had to recognize this special milestone in a big way. Here are just a few things we did to celebrate.



Celebrated our birthday in July with a special 10th anniversary kick-off event where we got to thank our community for 10 years of support

Molly Lombardo, past guest and lung transplant recipient, with her husband Gregg



Launched **Journey to Hope Campaign**, a fundraising effort created in honor of the courageous families we serve every day

Gift of Life mascot Heartman at the anniversary event



Unveiled the **Chimes of Hope**, an 8-foot wind chime families can ring in celebration of special milestones along their transplant journey

Howard Nathan with past guest and kidney recipient, Dannielle Small, ringing the chimes

2021 PEAKS OF THE JOURNEY



Raised over **\$65,000** for our Home Cook Heroes Program with our Giving Tuesday fundraiser

Reached the important milestone of providing **\$10 million** in subsidized care since opening



Installed new lights on the Family House to create a **beacon of hope** for transplant families

Invited our Home Cook Heroes back into the kitchen to cook meals for our families



Top right: Michele Keefe, with husband, Tom, a lung transplant recipient

Left: Home Cook Heroes group Further Her in Action
Bottom right: Home Cook Heroes group Friends of Bear

A TRIBUTE TO OUR FOUNDER



2021 was more than just a year of celebration for the Family House, it was a year of **change**.

In June of 2021, our admired Founder, Howard M. Nathan, announced that he would be stepping down as President and CEO of Gift of Life and transitioning to a new role as Executive Director of the Transplant Foundation at the beginning of 2022.

Howard had the distinction of being the longest serving President and CEO of any organ procurement organization, and has left a legacy that extends far beyond his 38 years of inspirational leadership.



Howard's vision, advocacy, and compassion had a tremendous impact on the field of organ donation and the thousands of transplant families who have come through the doors of the Family House. We look forward to all he will accomplish in his new role!



"I just felt like it was a homey, tight-knit environment, and that it had the most to offer. And that's why I chose the Family House."

-Jen Cuello,
lung transplant
recipient

2021 IMPACT REPORT

STATE BREAKDOWN

Connecticut	20
Delaware	119
Florida	9
Georgia	1
Kansas	2
Kentucky	12
Maryland	91
Massachusetts	10
Missouri	1
New Jersey	204
New York	175
North Carolina	6
North Dakota	2
Pennsylvania	582
South Carolina	8
Virginia	26
West Virginia	2
Wisconsin	4

1,274 unique families from

18 different states



Nightly fee
for guests: **\$40**

Actual
cost: **\$175**

TOTAL LODGING NIGHTS

6,172

AVERAGE FAMILY NIGHTS PER STAY

4.81

NUMBER OF GUESTS SERVED (NON-UNIQUE)

9,750

TRANSPORTATION

In 2021, the **Family House Shuttle Program**, which guests rely on for transportation to and from the hospital, was brought back as a regular service for guests. During the pandemic, this service was suspended and guests were reimbursed for parking and taxi costs. Multiple protocols are now in place to ensure the safety of guests and volunteers when using this service.

GUESTS
TRANSPORTED  **643**

SHUTTLE
TRIPS  **284**

MILES
TRAVELED  **3,436**

TAXI TRIPS
PROVIDED  **504**

PARKING
REIMBURSEMENTS  **142**



Volunteer shuttle driver and donor father, Bob Baur

GUEST STATISTICS

Family Stays by Specific Organ Treatment (by episode)

Heart	154
Lung	625
Heart-Lung	41
Kidney	206
Liver	224
Pancreas	4
Liver-Kidney	12
Kidney-Pancreas	6
Heart-Liver	1

Top: William "Duffy" McDuffie, a heart transplant recipient



Family Stays by Reason (by episode)

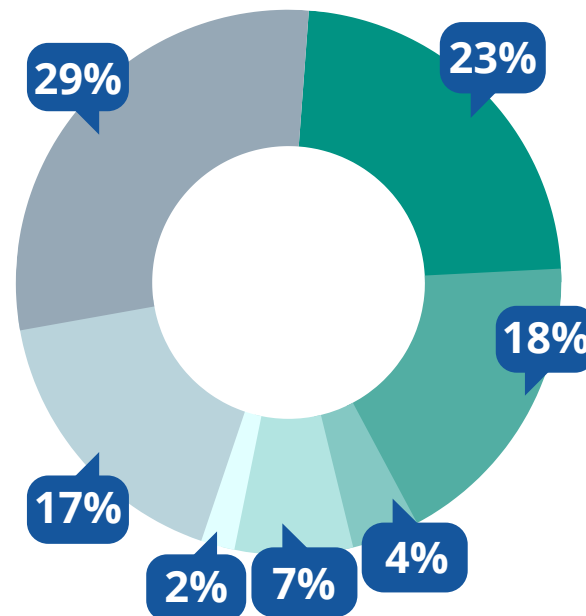
337	Pre-Transplant Appointment
105	Surgery: Recipient
13	Surgery: Donor
613	Post-Transplant Appointment
201	Hospitalization
4	Living Donor Evaluation

Bottom: Alice Sellers, a liver transplant recipient, and Donny, her husband and caregiver

HOME COOK HEROES



The **Home Cook Heroes Program** provides transplant patients and their families with a home-cooked meal prepared by volunteers and access to a full-service kitchen and a fully-stocked pantry. This past year our volunteers were able to return to our kitchen to once again cook meals for our families. Our staff has implemented multiple safety precautions and policies for volunteers coming in to cook, and many groups still choose to drop-off meals or arrange catering.



Home Cook Heroes Group Breakdown:

- Donor/Recipient Family **23%**
- Service Organization **18%**
- Hospital **4%**
- House of Worship **7%**
- School **2%**
- Business **17%**
- Other **29%**

HOME COOK HEROES ALL-STARS

Gift of Life Family House proudly recognizes the Home Cook Heroes "All Star" volunteer groups from 2021. All-Stars are committed volunteer groups who provide a meal to the Family House guests through the Home Cook Heroes Program at least 12 times in a calendar year.



MTF Biologics



New Vision Pioneers



AmeriHealth Caritas Care Crew



Pattinson Family



Randon Family



COMHAR



Friends of Bear



Rutger's Gang



St. Augustine Parish



Further Her in Action



Masonic Blood and Organ Donation Program



Team Spiers



TRIO Philadelphia

ADOPT-A-FAMILY PROGRAM

The **Adopt-A-Family Program** subsidizes the cost of staying at the Family House to keep our room fee low. The program also covers costs for families who cannot afford the nightly fee, ensuring no family is ever turned away due to an inability to pay.

In 2021, the Family House reached the incredible milestone of providing over **\$10 million** in subsidized care for transplant families!

Total
Supplemented
2011-2021
\$10,814,088

Kerry Lee Klemick, caregiver and husband to Janet, a lung transplant recipient



CAREGIVER LIFELINE PROGRAM

The **Caregiver Lifeline Program** provides families and caregivers and patients with education and support as they navigate the transplant process. In addition to a full-time social work team available on-site for individual counseling, the program offers an online informational library, support groups, live educational webinars and continuing education programs for transplant professionals.



Internal
Counseling
Hours

296

Support
Group
Participants

389

Continuing
Education
Programs

5

Continuing
Education
Participants

471

Family House guest, Jaden, with Gem the therapy dog

WEBINAR SERIES

14

**Webinars
Hosted**

1,510

Participants

In 2021 the very popular Transplant Webinar Series was continued through the Caregiver Lifeline Program which was first introduced in 2020. The series consists of complimentary webinars that provide the transplant community with health and wellness information. Many of the webinars can be viewed on our website. Thank you to our webinar sponsors and local transplant centers that provide support and resources that help make these webinars possible.

2021 Topics Included:

**Survivor's Guilt
Parenthood after Transplant
Post-Transplant Nutrition
Understanding Medicare and
Healthcare Fundraising**



**"My husband said
"Semper Fi" [about the Family
House], because through our whole
process the Family House was
always faithful with giving us a
clean, comfortable, and safe place to
stay during our transplant journey."**

-Lynette McDuffie, caregiver and wife to
William (Duffy), a heart transplant recipient
and military veteran

ALUMNI FUND

As part of our 10th anniversary campaign, a special fund was established where past guest families can help other families like their own along the transplant journey.

The Alumni Fund provides a meaningful way for past guests to support other transplant families and help ensure we never turn away a family in need.



Jen Cuello, a lung transplant recipient (middle), her parents (left), and Michelle Keefe with husband Tom, a lung transplant recipient

Total
Alumni Gifts

74

Total
Amount
Raised

\$11,861

FOUNDERS CIRCLE

We proudly recognize our **Founder's Circle Members** who have given major gifts of \$10,000 or more to support the Family House in 2021.



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Kevin Kovaleski, VP of Global Commercial Development for Transplant at CSL Behring

The **Family Circle** is an annual giving program made up of philanthropic contributors who give **\$250 or more** in a calendar year to support the Family House Annual Fund. Thank you to our 2021 members.

HONOR IN PLATINUM - \$5,000+

Anonymous in memory of

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Bold = Renewed Membership

SPONSOR-A-ROOM PROGRAM

Our **Sponsor-A-Room Program** allows individuals to sponsor one of our guest or common rooms by making a one-time donation or by hosting a fundraiser. Room sponsors have their name placed on a sign next to their guest room, and can sponsor rooms for up to three years with their donation.

Thank you to all of our 2021 room sponsors for helping keep our nightly fee low and covering costs for families who can't afford it.

2021 Room Sponsors

AmeriHealth Caritas
David Nelson Jr. Memorial Fund
The Hampton Foundation
Martin WM Group at RBC WM
Pop-pop's Miracle Team
Sam's Spirit
Scott and Vickie Sayles
Team Esther Grace Facebook Friends
Transplant Alliance Foundation



(left to right) Ken Lovely, Danielle Bailey and Kenya Walker of the Transplant Alliance Foundation

WELCOME HOME CLUB

The **Welcome Home Club** is the Family House's monthly giving program. Thank you to our Heart Members who give \$21 or more per month.

Anonymous Contributors	Jane French	Jeff and Debra Morgan
Larry and Diane Beard	Vicki Goettel	Judith and Frederick Neagul
Daniel and Nadine Bidwell	Angelia Graham	Anita Nealon
Barbara and Robert Bowie	Sylvia and Bob Herman	David O'Brian
Richard Bradley	Erik Hudzik	Bonnie O'Connor
Domenick Buonocore	Gary and Coleen Jividen	Maryellen and Walt Paget
Donna Caracappa	Jean and Sam Jones	Larry and Diana Paul
Jim and Karen Carns	Megan Kane	Donna Pilch-Myers and Charlie Myers
Rosane Clendining	Kate Kelly	Randy and Rick Present
Sara Cohen	Denise Kelly	Jim Price
Esther Coleman	Basil Kershner	Arnetta Ragland
Winnie Cooper	Kathryn Kiesel	John and Kris Schaible
Lila Crews	Carol and Dean Krautter	David Schaubert, Jr.
Lisa Cuozzo	Christopher LaMoureux	Jay and Pat Souder
Ellen Daly	James and Mary Lavery	Marie Strouse
Krista Deguffroy	Dr. James Lee	Darlene Sweitzer
Karin Doherty	Paul Manz	Theresa Sykes
Kerry Doherty	Nathaniel McCollum	Lisa Tull
Florence and Robert Dolceamore	Christine and Thomas McGarry	Amita Verma
Robert Esnes	Bernard McGinty	John Visconi
Ken and Denise Fegley	Barbara McKeever	Richard Waechter
Lauren's Foundation	Michael McVey	Jan L. Weinstock, Esq.
Darlene Frederick	Maureen T. Moran	Kevin and Mary Wiedel



Top: Volunteer Maryellen Paget
Bottom: Volunteer shuttle driver Ben McGinty



"I am grateful to know that there is a place like the Family House. The staff provide excellent housing and services to the transplant patient and the caregiver. Thank you to the Family House for making us feel at home."

-Phillip Rajnath, a lung transplant recipient



COMMUNITY SUPPORT

Total
Wish List
Drop-Offs

46

Total
Facebook
Fundraisers

191

Total
Gifts

4,598

Total
Monthly
Contributors

71

Total
Family Circle
Members

603

LEGACY GARDEN PAVERS

2021 Pavers

Angels for Ally in honor of **George Greis**
Deborah Borden in memory of **her liver donor**
Peter and her 60th birthday

Cape-Atlantic Transplant Support in memory of
William Carlsen

Frank Corona in memory of **Amy Corona**

Marta Galarza in memory of **Ed Galarza**

GOL Tissue and Perfusion Dept. in memory of
James Leo Ryan Sr.

Maryanne and Louis Maczuga in memory of
Ronald Hannon

Neshaminy Ice Hockey The Gannon Cup in memory
of **Patrick Gannon and Phillip Oseredzuk**

Cristin Nicoletti in memory of **George Gibbs**

Friends and Family of **Mo Sullivan** in memory of Mo
Sheri Reavis in honor of **Dr. Kartik Shenoy**

Stacy Schwab in memory of **Karen Schwab**

Friends and Family of **Brooklyn Taylor Scott** in
memory of Brooklyn

John and Brenda Scanelli in memory of
John Soloway

We are grateful to all those who dedicated a Legacy Garden paver in honor or memory of someone in 2021. All pavers are displayed in our rear patio as part of our Legacy Garden and are now a permanent part of the Family House!



Bee a Blessing Inc. with their paver

FUNDRAISING EVENTS



Bee a Blessing Inc.
The Roaring 2020's



Grundy Senators
The Gannon Cup



David Nelson Jr. Memorial Fund
No Shower Happy Hour



Penkala Family and Friends
The Penkala Golf Outing



Fortuna Family and Friends
Bobby's Race for Life

17TH ANNUAL KIDNEY OPEN GOLF OUTING

The **17th Annual Kidney Open Golf Outing** hosted by Dan Sinnott and Howard Nathan took place on August 23, 2021. It was a great day of golf, food and fun at the Dupont Country Club in Wilmington, DE.

The event was a huge success, and raised over **\$133,000** for the Family House!



over
\$133,000

raised for transplant
families

NORA (Nationwide Organ Recovery
Transportation Alliance)

ACTIVITIES PROGRAM

The **Family House Activities Program** provides a much-needed lift to guests at the Family House. Staff-led activities help to alleviate stress, give the opportunity for quality time spent together not focusing on health issues, and stimulate positive, hopeful feelings.



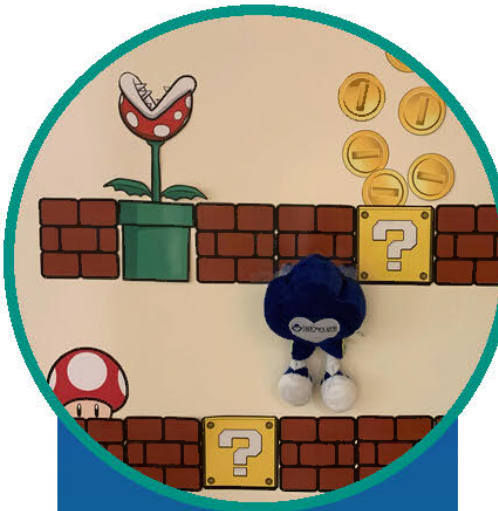
53

Movie
Nights



36

Arts &
Crafts



73

Game
Nights



4

Therapy
Dog
Sessions

SOCIAL MEDIA REPORT



facebook.com/GiftofLifeFamilyHouse



@GiftofLifeFamilyHouse



@Family_House



Gift of Life Family House

Social Media allows us to connect with our community in a meaningful way outside of the Family House. It serves as a platform to share stories and important updates about the Family House and our operations, and provide a place for transplant families who share the Family House as a common interest to interact with each other.



105



72



5

Engagements

The average number of times people engaged with posts by liking, commenting, and sharing



8,902



1,799



1,439

Followers

The number of followers at the end of 2021



1,140



354

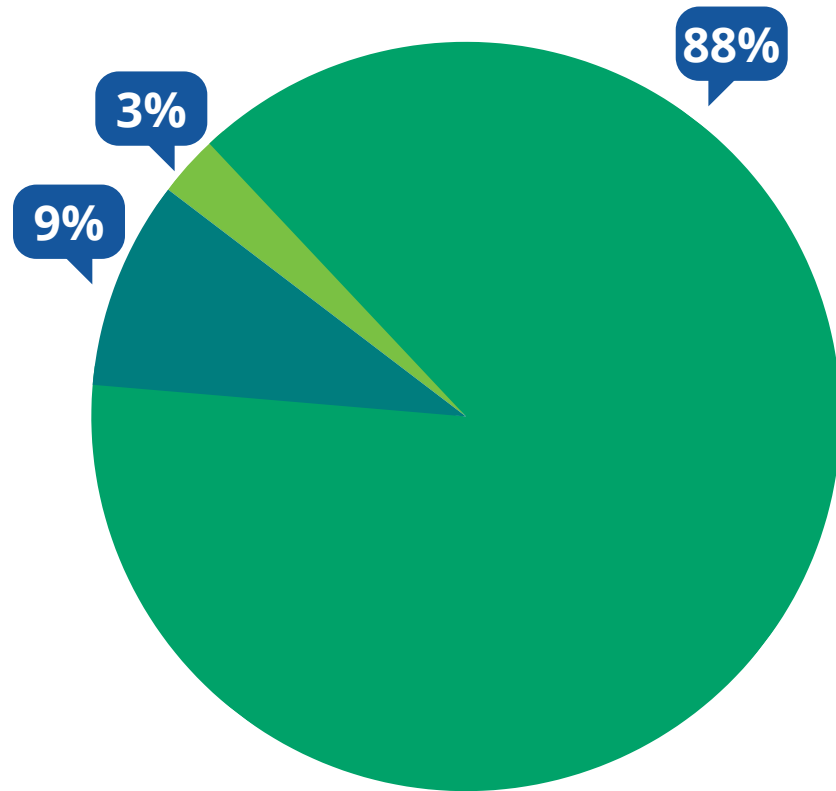


131

Impressions

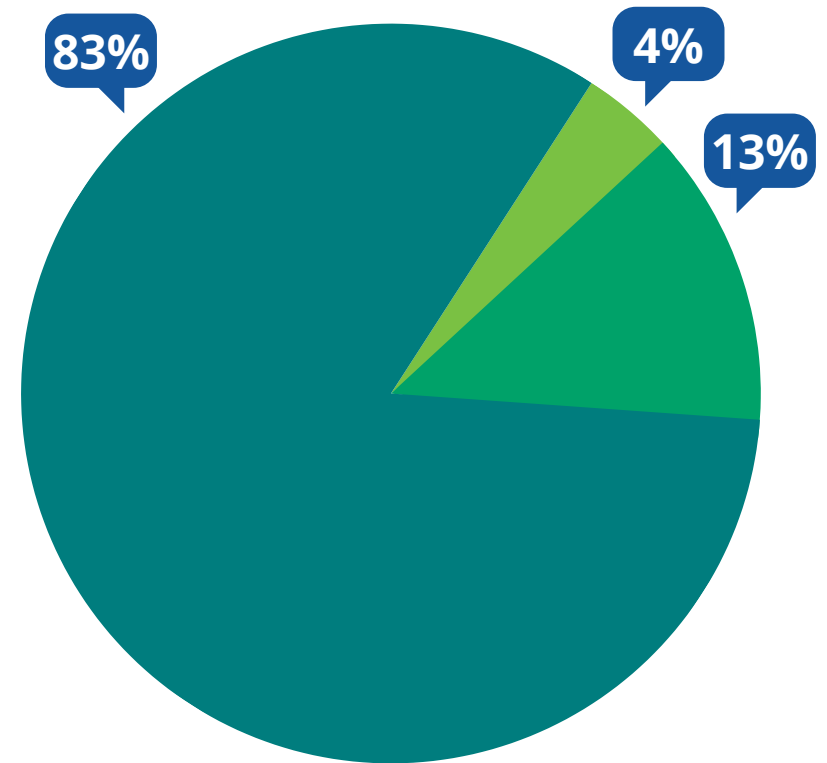
The average number of times posts are displayed on people's news feeds

FINANCIAL SUMMARY



Revenue

- Grants
- Guest Fee Revenue
- Contributions



Expenses

- Fundraising
- General and Administrative
- Program Services

GIFT of LIFE Family House

LEGACY SOCIETY

"The staff was always welcoming, its so clean, and there's food every night...seeing some of the same people also gave us comfort because it feels like your home away from home."

-Lois Luse, caregiver and wife to Glenn Luse, a lung transplant recipient



WAYS TO SUPPORT

MAKE A GIFT TO THE ADOPT-A-FAMILY PROGRAM. Help us keep our room fee low and our promise to never turn a family away due to an inability to pay it. A \$40 contribution helps support one night of lodging and access to our supportive services for a family.



JOIN THE WELCOME HOME CLUB. When you make a monthly gift, you'll not only help families now, but you'll help families months from now. A monthly gift shows you're committed to being by their side.

BE A HOME COOK HERO. Prepare, drop off, arrange catering, or donate to sponsor a meal for our guests as they unwind from a stressful day. Volunteers can come in to cook a meal with groups of up to 8 people. Groups can also drop off meals or arrange for catering.



HOST A WISH LIST DRIVE. Keeping the Family House stocked with basic home necessities such as food, toiletries, and pantry items requires many donated items. Get together with your family, friends, company, or religious group to collect items from our Wish List and drop them off for our transplant families to use during their stay!

PLEDGE YOUR BIRTHDAY. Make this your "Best Birthday Yet" by making a pledge to raise money for transplant families at the Family House! Host an online fundraiser and ask your family and friends to make a donation in lieu of gifts. You'll help give the gift of home to transplant families seeking life-saving care far from their own.



JOIN THE LEGACY SOCIETY FOR PLANNED GIVING. By making a gift through your estate, you can ensure the future success of the Family House and have the satisfaction of knowing that your values will live on through the loving care we provide.

SPONSOR A ROOM. Room sponsors will have their name placed on a sign next to the room and will receive benefits like having their name listed on our Contributors' Wall, an invitation to our President's Reception, listing in our publications and an opportunity for a private check presentation with the Family House executive team. Rooms may be sponsored for a period of up to 3 years at a time.



LEADERSHIP TEAM

Richard D. Hasz
President and CEO

Jan L. Weinstock, Esq.
*Chief Administrative Officer
and General Counsel*

Joseph Kauffman
Director, Operations

Talia Giordano, MSW, LSW
*Director, Family Services and
Caregiver Lifeline Program*

Sara A. Cohen
Director, Development

Stephen Tornone, Esq.
Associate Counsel

FAMILY HOUSE STAFF

Celine Brunetti
Guest Services Liaison

Jolene Fulmore
Resident Manager

Genevieve Grabbe
Development Associate

Crystal Marshall
Relief Manager

Genevieve Moore
Guest Services Liaison

Faith Osborne, MSW
Social Worker

Nakia Parker
Relief Manager

Anne-Marie Sichinga
Relief Manager

Joseph Trainor
Relief Manager

Ashley Tran
Guest Services Fellow

Abigail Wells
*Grant Writer and
Communications Liaison*

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Bill Soloway

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Jan L. Weinstock, Esq.



GiftofLifeFamilyHouse.org

401 Callowhill Street,
Philadelphia, PA 19123
1-855-6-FAMILY

The official registration and financial information of
Transplant House d/b/a Gift of Life Family House may be
obtained from PA Dept. of State by calling toll free
1.800.732.0999. Registration does not imply
endorsement.

Board member and donor mother,
Cynthia London, at our 10th Anniversary event