

The second

100 21

Set

2019 ANNUAL REPORT

Sian, 9

Universit

UNIVERSITY

Falan



Howard M. Nathan Founder and President Dear Friends of the Family House,

It's been over eight wonderful years since we've opened our doors...and to think about how much we've grown and all of the transplant families we've served fills me with joy. When I think about the Family House, I think of the comfortable beds to sleep in, the smell of a meal in the making from the kitchen, and the smiling faces of our staff and families always around the corner. I think of home.

To celebrate another year offering affordable lodging, meals, transportation, and supportive services to families is an amazing accomplishment—and to have had you by our side makes it mean so much more.

We accomplished so much together in 2019. We raised money to make upgrades to our kitchen in our "Meals Together Matter Campaign."

You joined us for a new "80in8" challenge to help fundraise the cost of two room nights at the Family House in just eight days.

And once again, we all came together to "Give the Gift of Home," to keep our room fee low, and help those families who may have needed extra financial assistance to stay with us.

In between, we had some fun along the way! We celebrated our 8th birthday with a trip back in time to the 80s, hosted our first conference for hospitality professionals, and invited over a race car driver to help him in his quest of spreading the word about organ and tissue donation!

I am always so humbled to watch our community come together to support our mission. Thank you so much for making 2019 a success and allowing us to continue providing transplant families with a place to call home.

I hope you find this 2019 Annual Report to be full of memories and accomplishments that make you proud. I know I did.

Dear Family House Community,

You are so amazing! Thank you for making 2019 another successful year full of comfort and hope at the Family House. YOU are the reason 602 transplant families had a place to call home in 2019.

I'd like to extend very special thanks to our talented volunteers who help keep our operations running smoothly each day. Thank you to all of our Home Cook Heroes volunteers who lovingly provided 33,680 meals to families in our kitchen, and to our shuttle drivers who traveled miles to support 1,144 trips for guests to and from their transplant centers and doctors' appointments. And another big thank you to our Guest Service and Activity volunteers who partner with our staff, and to all of you who work hard in your communities, whether its hosting wish list drives, Facebook fundraisers, or more to support us!

Those who made financial contributions to our mission also deserve special recognition. Because of your generosity in 2019 we were able to subsidize \$1,428,583 of services to help keep our room fee low and support those families who couldn't afford it. Thank you so much!

We've kept our promise of never turning an eligible family away due to an inability to pay our nightly fee. And that's because of this amazing giving community.

Please enjoy a look back at 2019 in our Annual Report with us!

Jan & Weinholl



Jan L. Weinstock Vice President, Administration and General Counsel

"Justine and I could sit down and talk to families who understood what we felt.
You didn't have to feel so overwhelmed... it was like you were staying at home like with one big family."
Doreen, caregiver (pictured with Justine, lung transplant recipient)

MISSION STATEMENT

Dennis, a lung transplant recipient, Austin , and Kathy Mead

Gift of Life Family House serves as a "home away from home" for transplant patients and their families by providing temporary, affordable lodging, and supportive services to those who travel to Philadelphia, Pennsylvania for transplant-related care. Gift of Life Family House is a 501(c)(3) non-profit charitable organization.



MEALS TOGETHER MATTER

We showed "Meals Together Matter" by raising money to support kitchen updates and provide more meals to transplant families.

2019 HIGHLIGHTS

80'S THEMED 8TH BIRTHDAY

To celebrate our 8th birthday, we invited guests and volunteers to take a trip back in time at our 80s-themed party.



Volunteers Bill Soloway and Liz Nathan

BEST BIRTHDAY YET

This year, we asked our community to give up their birthdays and, in lieu of gifts, ask family and friends to help celebrate with a donation towards our mission!



PRESIDENT'S RECEPTION

A special night of food, drinks, speakers, and more to thank our generous financial contributions for their support of our mission.



Tibor Baksy, his wife Bridget and their six children, Tibor Jr., Ann Marie, Matthew, Isabel, Mark and John Paul. John Paul recieved a liver trasplant as an infant.

80 IN 8 FUNDRAISER

We created a new, simple way to support the Family House mission on #GivingTuesday by encouraging our community to set up a Facebook fundraiser. The goal was to raise at least \$80 in 8 days to support two room nights or more at the Family House.



Three-year-old Brandon Leathers and his family stayed at the Family House earlier this year while he recovered from a life-saving kidney transplant.

2019 HIGHLIGHTS

HHN LEADERSHIP SUMMIT

We held the first ever Healthcare Hospitality Network (HHN) Leadership Summit at the Family House! Hospitality house leaders from around the country spent two days at the Family House discussing how we can best offer the much needed support and comfort to families who travel far from home to receive medical care. Discussions ranged from the future of healthcare, communicating milestones and crises and navigating fundraising trends to building relationships, managing risk, and service recovery.

JOEY GASE RACING

NASCAR driver Joey Gase visited Gift of Life Family House in October 2019 and 50 transplant recipients, donor families, and supporters covered the hood of his car with their colorful hand prints and special messages. Joey drove the car filled with painted hand prints and messages during the NASCAR Xfinity Series at Dover International Speedway in Dover, DE as part of his outreach to educate millions of NASCAR fans worldwide about the life-saving importance of donation.



HHN Board Members



Joey Gase with Heartman

"I felt so comfortable here. All of the people here come from different backgrounds, but we all have one common goal, which is to get better." - Anthony, a lung transplant recipient (pictured with his wife and caregiver, Wanda)

And All I Gothlas

ADOPT-A-FAMILY

The Adopt-A-Family Program subsidizes the cost of staying at the Family House to keep our room fee low. The program also covers costs for families who cannot afford the nightly fee, ensuring no family is ever turned away due to an inability to pay. In 2019, the Family House provided 9,401 nights of care and supplemented \$1,428,583 worth of services because of the support of our community.

Knowing families may be struggling, the Family House offers its accommodations and services for a highly subsidized fee of \$40 per night, despite the actual cost for the Family House to provide them totaling more than \$185 per night.

Nicole (left) and her mom, Donna (right), a bilateral lung recipient, at the Family House

Supplemented 2019 \$1,428,583 Total Supplemented 2011-2019 \$9,317,305

"I love that the Family House is so clean and that it's safe for immunosuppressed patients like Asher. Dinner is always made every night, which is wonderful. The last thing I want to do is cook when I get back from the hospital. It's also so family-oriented. It was so easy for me to be a mom spending time with my children."

"Learning from [the other transplant families] gives me hope. I'm less stressed because there are so many people to talk to. I didn't realize how nice that'd be."

- Kendra, past guest (pictured with her son Asher, a pediatric heart transplant recipient)

HOME COOK HEROES

The **Home Cook Heroes Program** at Gift of Life Family House provides transplant patients and their families with a home-cooked meal prepared and served by volunteers and access to a full-service kitchen and a fully-stocked pantry. Guests and volunteers are encouraged to eat together in our dining room to share their experiences. Guests can also use our resources to prepare their own meals or grab a snack on their way to the hospital. In 2019, the Family House provided 33,680 meals to transplant families. Temple University Hospital SICU

Home Cook Hero Groups 5% 6% 25% 10% 11% Other - 25% Business - 24% 24% Hospital – 19% 19% Donor/Recipient Family - 11% Service Organization - 10% House of Worship – 6% School - 5%

HOME COOK HEROES ALL-STARS

Gift of Life Family House proudly recognizes the Home Cook Heroes "All-Star" volunteer groups from 2019. All-Stars are committed volunteer groups which provide a meal to the Family House guests through the Home Cook Heroes Program at least 12 times in a calendar year.



AmeriHealth Caritas Care Crew



Comhar



Four Ladies and Friends



Home2 Suites by Hilton



MTF Biologics



New Vision Pioneers



Penn Medicine Chester **County ER Nurses**



Rutgers Gang



Sonesta Hotel Philadelphia



St. Augustine Parish



Team Shea



Team Spiers



Temple Transplant Team



The Bellevue Hotel



Tierney

those who share our vision for families and make this home possible.

> "The Family House is such a blessing. I can't even begin to tell people what it means to not have to worry about grocery shopping or housework. Transplant is a 24/7 job. You don't realize until you're living it. Everyone here is so warm, friendly, comforting, and they want to help you." – Jackie, caregiver



FOUNDERS' CIRCLE

Jefferson Hospital Porto May 17th 2014 Portor of Gift of Life Family House 250,000. two hundred fifty thousand 00 pollars For Family Community of contern

Thomas Jefferson University Hospital

WITH GRATEFUL HEARTS, we proudly recognize our Founders' Circle Members who have given major gifts of \$10,000 or more to support the Family House in 2019. Anonymous Bridge to Life, Ltd. Gamma lota Sigma – Sigma Chapter Gervato Family Foundation The Gitlin Foundation Betsy and Robert Horen Sam and Jean Jones Howard and Liz Nathan Penney Girls Foundation TD Charitable Foundation Thomas Jefferson University Hospital The Wawa Foundation WSFS Foundation

CAREGIVER LIFELINE

The Caregiver Lifeline Program provides families and caregivers with education and support as they navigate through the transplant process inside and outside the walls of the Family House. Resources are available to transplant caregivers whether they are current Family House guests, have returned home from the Family House, or have never stayed at the Family House. In addition to a full-time social work team on-site available for individual counseling, the program also offers an online informational library and caregiver support group, as well as community outreach programs to help families locate financial assistance, gain emotional support, and develop a support system. Mary Smith (middle) with her therapy dog, Gem, assisting families



The Family Circle is an annual giving program made up of philanthropic contributors who give \$250 or more in a calendar year to support the Family House Annual Fund. Thank you to our 2019 members.

HONOR IN PLATINUM - \$5,000+

Anonymous Larry and Diane Beard Dirk Dinkeloo and Erin Jacob James and Paula Duva Chris and Lynn Fallon Betsy Horen Jean and Sam Jones Howard and Liz Nathan Phillies Charities, Inc. Dr. Marshall and Michele Schwartz Transplant Alliance Foundation, Inc.

HOPE IN GOLD - \$2,500+

Lauren's Foundation Fox & Roach Charities Cary Moritz, Esq. and Michael Moritz, MD Analise and Americo Santos Scott and Vickie Sayles State Metal Industries, Inc. Walmart Supercenter Warminster Walmart Supercenter Philadelphia Mills Jan L. Weinstock, Esq.

CARE IN SILVER - \$1,000

Anonymous AC Power Company, Inc. Richard and Betty Beltz Debjani and Satya Bhoumik Daniel and Susan Bonner

John and Patricia Browne Canon Solutions America, Inc. Jim and Karen Carns William and Marilyn Cody **Comcast Corporation** Dr. and Mrs. John Daly DaVita DaVita Franklin Dialysis Center Doty Family Foundation **Cheryl Eshenour** Tina and Ray Farrell **Fiorelli Urology Associates PC Stacev Fitch Founding Hearts Foundation Debra and Carl Fritz** Susan Gibbs Harvey and Rosalie Goldberg Annetta Good Ellen and Bernie Gottlieb Dr. and Mrs. Richard D. Hasz Dr. Pamela Horn **Horton Family Foundation** Susan and Chao Kuang Hsu Teresa laconelli Independent Order of Odd Fellows Mystic Lodge, No 270 XVIVO Perfusion David and Melissa Karas Kevin P. Spiers Memorial

Fund Associaton

Krysta Hankee Memorial **Scholarship Fund** Monica Malpass Matthew Reabold Memorial Fund **Mickey and Judy McCabe** Estate of Glen Mohler John and Jeannie Moretto Bridaet Mulcahy **Steven Napiecek and Robin Zoltek** Kevin C. Parham Patricia and Terence Pavlick Paychex Community Foundation Daniel Pereda Perseverance Encampment No. 135 Independent Order of Odd Fellows Elissa and Michael Petrosky David Pierson Juan Ramos The Raymond Family Andrea and Sean Reynolds Harry Roth, Esg. and Lisa Heller, MD Beatrice and Isobel Rubin Ryan Lee Mohn Memorial Foundation Sam's Spirit Inc. John and Brenda Scanelli Scarborough Boatworks **Ross and Mary Smith** Jay and Pat Souder Bruce and Cynthia Stavitsky J. Kate Stickles and Brad Baldus The Ashland Foundation The Marjorie M. and Irwin Nat Pincus Fund **Husevin and Dianna Unver** Carole Vaught John and Robin Visconi Walker Lodge #306 I.O.O.F. Philadelphia Sam's Club

Walmart Boothwyn **Robert G. Walsh, Sr.** Washington Lodge No. 59 F & AM Wells Fargo **Harold and Janet Whartnaby Judy Yost**

GRACE IN BRONZE - \$500+

Anonymous **Jeffrey and Ruth Abrams** Paul Albert **Kelly and Andy Albright Bill and Martha Anderson** Atlanta Commercial Tire Inc. Kenneth Barkauskas Antonella and Scott Beck Catie and Lexi Becker Robert and Heather Bonthron **Jeffrey and Mary Bracciale** Ning and lim Britton Rhonda and Fric Brouse Marian Buccafurni Dr. Tania and Mr. Michael Burns **Jennifer Byrne** William and Winifred Carr Yip Chan Caroline and James Coleman **Barbara Converse** Steven and Rhonda Cook **The Copithorne Family** Costco Wholesale Jonathan Cottrell **Theresa Daly Patrick Davenport** Jon Davis Barbara Demchyk **Stephen and Priscilla Demosky** Aileen Dentroux

Jim and Lynn Dever Harris and Debra Devor Nancy Doble Donate Life America Allen and Carol Drucker **Mary Ann Dunlap** Elizabethtown College Joseph J. and Donna Nicoletti Ferrier **Gregg and Darlene Frederick** Dr. Gerard and Elizabeth Fulda Ed and Marta Galarza **Catherine Giblin Carol and John Giungo** Vicki Goettel Harold Goodman **Grey Nuns of the Sacred Heart** Judith Grier Nick and Ruth Grigoriades Keith and Jackie Hemperly David and Karen Hess Mark and Karen Hite **Robert and Beverly Hoyer Kathy Hughes** Integrity Council #586 Royal Arcanum Andrea Jackson Carl Johansen Michael Jozsa Kampi Components Co., Inc. Terri Kane Lee Keddie **Edward and Heather Kellogg Joyce Kelly** Peggy Kelly Kathryn Kiesel Susan and Howard Klein **Pepper and Mike Krach Robin Kushner** La Famiglia Dei Fratelli

Nicholas F. Larusso M.D. Mary Lawrence **Michael Leppo** Drs. Kimberly and Alexander Lin Llovd C Wilson Jr Post 224 Linda Loughlin Edward Mahon **Dr. Warren Malev** Ulla Martz James and Mary Maugeri Crossfit Kazam **Christine and Thomas McGarry** Joanne McMonigle **Michael McVev Merck Foundation** Brandon Meyers Ronald and Heather Michaud John and Eleanor Michele **Richard G. Moore** Evan, Debra & Jeff Morgan Joann and Joseph Mozelewski MTF Biologics **Judy Mueller Bud Murphy** Cristin Nicoletti Kathy and Charles Noll Alan Oberman **Robert and Tracie Opitz** Marie and Donald Orlovsky Page Consulting LLC **Peter and Nancy Parsons Cindi and Vincent Pasceri** Adam and Christina Pennypacker Lori and John Peruto, Esgs. The Pla Family Doug Popp

Doug Posey

The Prasad Family

Terri Lathan and Darryl Price Robin & Fred Robbins and Ben & Caroline Batoff Maureen Rumsev Salvation Christian Center Thomas and Kathleen Schocklin Janice Schwartz-Donahue Seer Interactive Stephanie Severn **Richard and Anita Shaffer** Robert Smith William Soloway **Robert and Ida Sosna** Dr. Joseph Stirparo Thomas and Kathleen Subranni James and Jane Sutow Frederick and Eunice Thetavi Verizon Foundation Jonathan and Vicki Warner **Kevin and Mary Wiedel** Beth and Gary Frenkel Marc and Ginny Wilson **Douglas Woosnam** Kathy Yandle and Rick Miller COMFORT IN COPPER - \$250+ Anonymous June and Kevin Alderfer

June and Kevin Alderfer Michael and Judy Aldi Ann Allegrini Carol Alm Pearl Andes-House **Spiro and Priscilla Apostolou** Artisan Dental Laboratory LLC Janet Azzara James and Laurel Baggett Tibor and Bridget Baksy Dr. Evelyn K. Balogun and Mr. Michael J. Vagner Fileen Barrilli Dr. and Mrs. Horace Barsh Ruby and Charles Bauer Julie Baumgardner **Ronald and Carol Bilek** Eugene and Patricia Blum **Gary and Clari Blum** Dr. Emily Blumberg and Mr. John Mezochow **Richard and Marian Bomba** Barbara and Robert Bowie **Christopher Bradley** Helene and James Breen Charles and Marie Bryant John T Burke Victoria Burns Michele Busacca Berni Bussell Sandra and Francis Cannon **Alex and Faith Carlin** Donald and Sarah Carter **Nancy Castrenze Stephen Catanzaro** David Caya Martha Chase and Brian Reisinger **Melvin and Lynne Cherry** Lai Chun Wong Thomas and Suzanne Civitella **Dorothy Clapham** Jennifer Clune Cocalico Middle School Faculty Fund Sara Cohen Allen and Elizabeth Coller Michael and Mary Collins Christopher J. Combs and Colleen Seeber-Combs

Lisa Coscia Cindy Covington

Creating Impact LLC Chris and Sharon Crooker John and Kathleen Crouch Richard and Mary Cuff Ellen Daly Glenn Darby Krista Deguffroy **Elizabeth Dellers** Donna Dickt Sherri and Michael Dion Florence and Robert Dolceamore George Doty George Dougherty Jr Ellen and Barry Dounn Dryden Mutual Insurance Co. **Edward and Wendy Eaton** Ebenezer Baptist Church Diana Elbanna **Exelon** Corporation Deborah Fales **Denise and Ken Fegley** Steve Feinstein **Stuart and Sandra Fine** Friends of Darra Bigelow **Elizabeth and Thomas Finocchio** First Reformed Church of Lincoln Park **Todd Franzen** John and Cornelia Fruncillo **Rogel and Sonia Garcia** Garrett Churchill Inc. **Katie Geary** Tess and Katie Geib Kevin and Janeen Geklinsky Richard and Theresa Gergar Jacek and Laura Ghosh

Joyce Gilbert

Ari and Faigy Gilder **Harvey Goldglantz Elvin and Sue Green** Thomas Gross **Deanna and Carl Gunlefinger Denise Hamby** Brian and Lizann Hamilton Dr. and Mrs. Mehdi and Christine Haririan Tawnee Harris Thomas and Lynn Hart Kay and Charles Hays Tom and Kathleen Hebling Joseph and Bonnie Henry llene and Neil Herman Sylvia and Bob Herman Michelle Hess Carol and Tom Hetzel Joseph and Megan Holden Haskell Hughes Shauna Hughes **Gary and Coleen Jividen Richard Johnson Dwendy Johnson & Family** Patrick and Geraldine Johnson **Michael and Lora Kawas** David and Elizabeth Kennedy Cynthia and Arthur Kenyon Doreen Klampfer **Keith Klasic** Thomas Koiro Dr. and Mrs. Richard Kovach Frank P. Kowalski Carol and Dean Krautter Farn-Tung Kung **Robert and Susan Kunzelman** Beth-Anne Laine **Franklin Lambert** Dr. Sally and Mr. Christopher Lane

Dr. James Lee Thomas Lewis Brenda Liberti Kathleen Lillv Beatrice G. Lipschultz **Albert Longstreth Candace Mackersie Ernest Maaers Patricia and Arthur Mahlon** Carmen Malignaggi Debra Malinics Marguerite Marcinek Emily Marvill Heather Marx Brian and Moira McCole John McCumber Dennis and Mary Ellen McGorry **Carol and James McKelvey** Ken and Kara McNulty Sue McVey-Dillon and Terry Dillon Christine Melone Merck Foundation **Melissa Meyers Mindy Meyers** Scott Michael Lara and Anthony Moretti Jeff and Maxine Morgan Dr. Jonathan Morris Linda Muller Amy Murphy **Joseph Murray** Dr. Lazaros and Mrs. Stavroula Nikolaidis Gerald Nocentino Scott Noye and Family David O'Brian Bruce and Kathy Ogg Lesa Olson Jeffrey and Lorinda Orlowski

Joseph O'Rourke **Maryellen and Walt Paget Ruth Peachey Amy Pelaschier** Lori Perch Ellyn Phair **Susan Pincus M. Esther Popjoy** Randy and Richard Presant Steven and Myrna Pressman **Brian and Michelle Price** Frank and Debra Pross **Christine Radolovic Dr. Elizabeth and Spencer Rand** Diane Ray Patrick and Jean Reger Brian Reisinger Sean Rhoads and Keri Fisher Carol Rodden James and Judith Rodden Theresa Rooney **Michael and Rosemary Rose Elizabeth and Bruce Rubin** Steven Rudich Mr. and Mrs. Patrick Rumaker Betty Ruocco Ellen Ryan Karen and Paul Ryder Velma Scantlebury, MD **Brian and Angie Schleider** Geraldine Schneeberg **Ellyn Schoen** Andrea Schwartz Janice Schwartz-Donahue Herbert and Rose Schweitzer Shannon Sensenia Shining Light Council #2 John and Anne Silva

Maureen Vickers

Thomas Wallrich

Ann Wattman

Marie Witt

Kitching Yau

Belarmino and Anna Viegas Stanley and Claudia Waldruff

Maria Louise and John Weibel

Vaughn and Cynthia Whisker

Bold = Renewed Membership

Charles Wiedmann

Michael Wolfgang

Leah Rutter Zenker

Laura Siminoff Stephen Smolinski William Speed Sharon and Kenneth Spinrad St. Mary's Healthcare System Thomas and Deborah Stalsitz Janice Staples Steph's Subs LLC Kimberly Sterner-Stein and VanEric Stein Susan and Edward Stevens **Brody Stevens Kimberly Stowman** Marie Strouse Kevin Stump Howard and Norma Sudler William Sweeney **Darlene Sweitzer Donna and Brian Swilley** Mary Szilagyi **Charlene Tan** Mohamed Tanamly **Peter Thomas** William and Theresa Thorp Christine Tierney Nancy Tindall Steve Townsend Kevin Treiber Wendy Trow-Fox Maria Tserkis Christine Tuosto Brian Tymon Toni Ulsh Mr. Michael Vagner and Dr. Evelyn Balogun John and Evelyn Valentin Barbara W. and Barry W. VanRensler Regina Vega Amita Verma

<u>Top:</u> Students from The Episcopal Academy. <u>Middle:</u> Friends from Shining Light Council #2 with Genevieve Grabowy (middle). <u>Bottom:</u> Students and teachers from The Lawrenceville School.



WELCOME HOME CLUB

The Welcome Home Club is a monthly giving program made up of Heart Members who give \$21 or more per month.

Anonymous

Larry and Diane Beard Daniel and Nadine Bidwell Barbara and Robert Bowie Viola and Theodore Brooks Donna M. Caracappa James and Karen Carns Sara Cohen Ellen Daly Krista Deguffroy Florence and Robert Dolceamore Lauren's Foundation Vicki Goettel Sylvia and Bob Herman Gary and Coleen Jividen Samuel and Jean Jones Megan Kane Kate Kelly Kathryn Kiesel Carol and Dean Krautter Dr. James Lee Christine and Thomas McGarry Michael McVey Lara and Anthony Moretti Jeffrey and Debra Morgan Joann and Joseph Mozelewski Judy Mueller David O'Brian Maryellen and Walter Paget Adam and Christina Pennypacker Randy and Richard Presant Mark and Noelle Richardson

Randy and Richard Presant Mark and Noelle Richardson Velma Scantlebury, MD David Schauber Marie Strouse Darlene Sweitzer Theresa Sykes Ashley Tran Lisa Tull Regina Vega Amita Verma John and T. Robin Visconi Jan L. Weinstock, Esq. Kevin and Mary Wiedel Douglas Woosnam Leah Rutter Zenker

LEGACY SOCIETY

We are proud to spotlight our new Legacy Society members who have made planned gifts to support the Family House.

Joyce and Frank Podietz

LEGACY GARDEN PAVERS

Applegate Family Mary Lou Corbet Stephanie Drewitt-Jerman Gift of Life Donor Program Hospital Services Department Patricia Hudicek Jaclyn Kaminski and Debbie Pross The Patients & Caregivers HUP Lung Transplant Support Group Elise Stasi Nancy Witty



FUNDRAISING EVENTS

Annual Golf Tournament in memory of Paul W. Penkala 15th Annual Kidney Open Golf Outing hosted by Howard Nathan and Dan Sinnott 15th Annual Jackson's Mulligan on Life Golf Outing hosted by Hennion & Walsh and the Heller Family Association of Legal Administrators Philadelphia Chapter Fundraiser Bee a Blessing, Inc. Friends for Life Fundraiser BEDC Golf Outing Concierge Ballroom, LLC. Fundraiser Debra Aumon Family Reunion Dress Down Day coordinated by First Heritage Federal Credit Union Dress Down Day coordinated by The Graham Company Dress Down Day coordinated by Paul L. Albert Gems League - Medford Lanes - Bowling Ally Collection Golf Outing Coordinated by Bradley Ward James Froggy Carr New Year's Association Fundraiser Jefferson Heart Institute Group Fundraiser The Lawrenceville School Fundraiser MTF Biologics Fundraiser No Shower Happy Hour hosted by the David Nelson Jr. Memorial Fund Pie in the Face Fundraiser Coordinated by Arthur J. Gallagher Reading Royals Event in memory of Brad Zunski Smyrna Softball "Play for Donnie" Game Fundraiser Stroud Regional Police Department Olsen Christmas Wish Rivers Casino Employee and Family Movie Night Wine Tasting coordinated by Christina Taraborelli York Area Transplant Support Group Fundraiser



Golfers from JeffSTAT at the Kidney Open Golf Outing

DEVELOPMENT STATISTICS



"I felt like the best way to recover from the transplant journey was to be at the Family House. My mom and I had everything w<u>e</u> needed."

- Angel, a kidney transplant recipient (pictured with his mother and living donor, Kirsy)

Dhilly

2019 IMPACT REPORT

ST. MA T

Christopher McIntyre, liver transplant recipient, pictured with caregiver and wife, Delores

General Statistics

Total Lodging Nights	9,40
Average Family Nights	6.27
per Stay	
Unique Families Served	602
Number of Guests Served	16,840
(non-unique)	

Family Stays by Reason		
Pre-Transplant	319	
Surgery: Recipient	154	
Surgery: Donor	7	
Post-Transplant	577	
lospitalization	422	
iving Donor Evaluation	e	

Family Stays by
Specific Organ Treatment
(by episode)

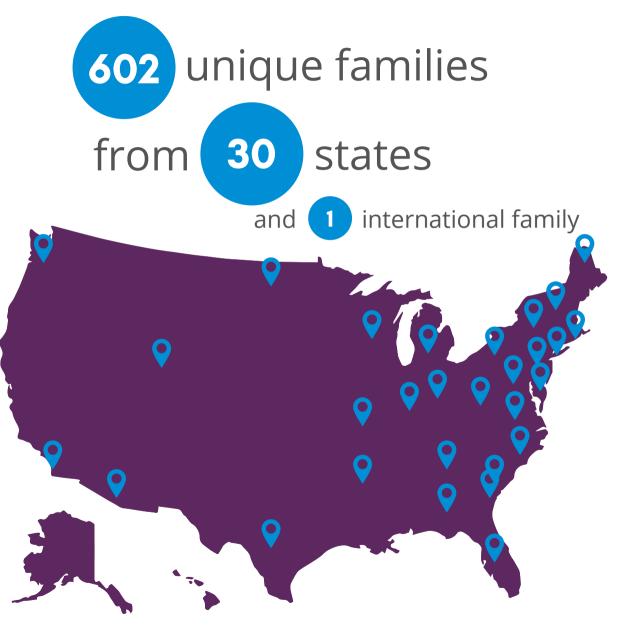
Heart	130
Lung	844
Heart-Lung	58
Kidney	167
Liver	239
Pancreas	5
Liver-Kidney	29
Kidney-Pancreas	13

2019 IMPACT REPORT

Families come from across the country and even internationally to stay at the Family House

Unique Families' States

Arizona	
Arkansas	1
California	1
Colorado	1
	1
Connecticut	6
Delaware	44
District of Columbia	1
Florida	9
Georgia	1
Illinois	2
Kentucky	1
Maryland	22
Massachusetts	3
Michigan	2
Missouri	1
New Jersey	127
New York	78
North Carolina	5
North Dakota	1
Pennsylvania	251
Puerto Rico	1
Rhode Island	2
South Carolina	6
Tennessee	2
Texas	2
United Kingdom	1
Vermont	2
Virginia	20
Washington	1
West Virginia	6
Wisconsin	-
TOTAL	1
I VIAL	602



2019 IMPACT REPORT

FAMILY HOUSE SHUTTLE PROGRAM

The Gift of Life Family House Shuttle Program is a volunteer led program which transports guests to and from the hospitals. In addition to comfort and convenience, the shuttle helps transplant families save on the cost of parking and gas, which can add up to hundreds of dollars a month, and relieves them of the burden of city driving.



BY THE NUMBERS







The shuttle program is supported in part by the Independent Order of Odd Fellows New Jersey (IOOFNJ)

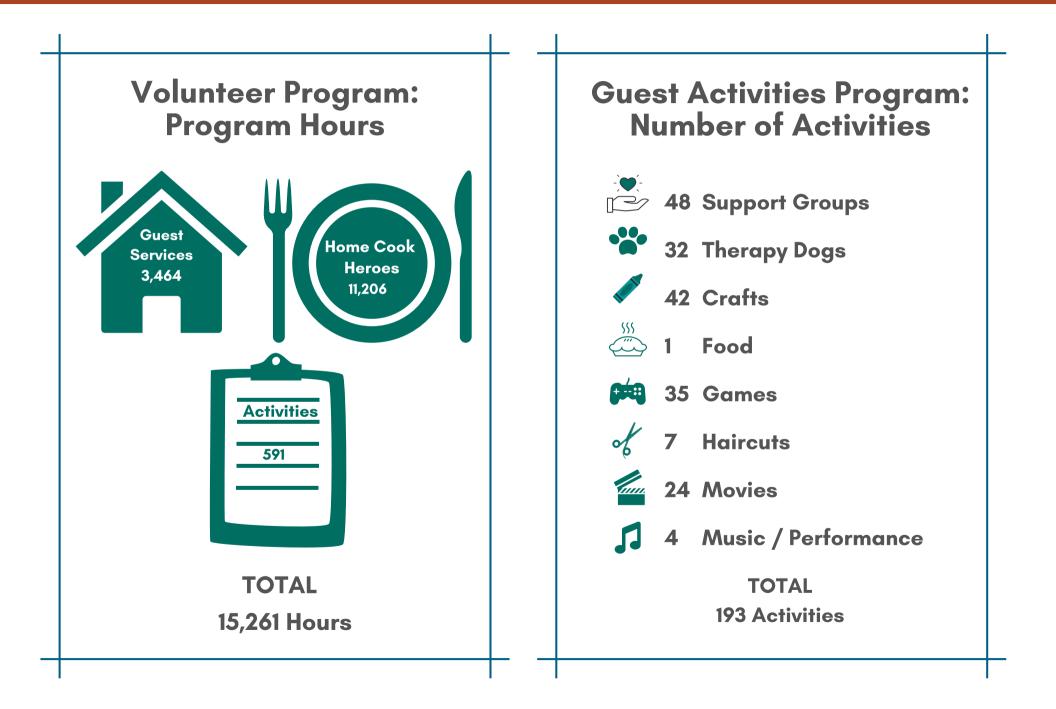
ACTIVITIES PROGRAM

ALWAYS

Volunteers from team Pop-Pop's Miracles.

The Family House Activities Program provides a much-needed lift to guests at the Family House. Volunteer led activities help alleviate stress, give the opportunity for quality time spent together not focusing on health issues, and stimulate positive, hopeful feelings.

VOLUNTEER & ACTIVITIES



SOCIAL MEDIA REPORT

Social Media allows us to connect with our community in a meaningful way outside of the Family House. We are able to share stories and important updates about the Family House and our operations, and provide a place for transplant families who share the Family House as a common interest to interact with each other.

FOLLOWER GROWTH RATE

The growth rate in followers on the Family House social media platforms.

Facebook: 7% Instagram Followers: 25% Twitter Followers: 4%

VOLUME OF POSTS

The number of posts shared on each platform.

Facebook posts: 270 Instagram posts: 228 Twitter posts: 253

REACH

The average number of people who have seen content shared by the Family House.

Facebook people per day: 1,878 Instagram people per day: 403 Twitter people per day: 224

WAYS TO SUPPORT



MAKE A GIFT TO THE ADOPT-A-FAMILY PROGRAM. Help us keep our room fee low and our promise to never turn a family away due to an inability to pay it. A \$40 contribution helps support one night of lodging and access to our supportive services for a family.



JOIN THE WELCOME HOME CLUB. When you make a monthly gift, you'll not only help families now, but you'll help families months from now. A monthly gift shows you're committed to being by their sides.



BE A HOME COOK HERO. Help prepare and serve a warm, home-cooked meal to our guests as they unwind from what could have been a stressful day. Groups of 10 people can prepare a meal in our kitchen or off-site and stay to enjoy it with our transplant families.



HOST A WISH LIST DRIVE. Keeping the Family House stocked with basic home necessities such as food, toiletries, and pantry items requires many donated items. Get together with your family, friends, company, or religious group to collect items off our Wish List and drop them off for our transplant families to use during their stay!



PLEDGE YOUR BIRTHDAY. Make this your "Best Birthday Yet" by making a pledge to raise money for transplant families at the Family House! Host an online fundraiser and ask your family and friends to make a donation in lieu of gifts. You'll help give the gift of home to transplant families seeking life-saving care far from their own.

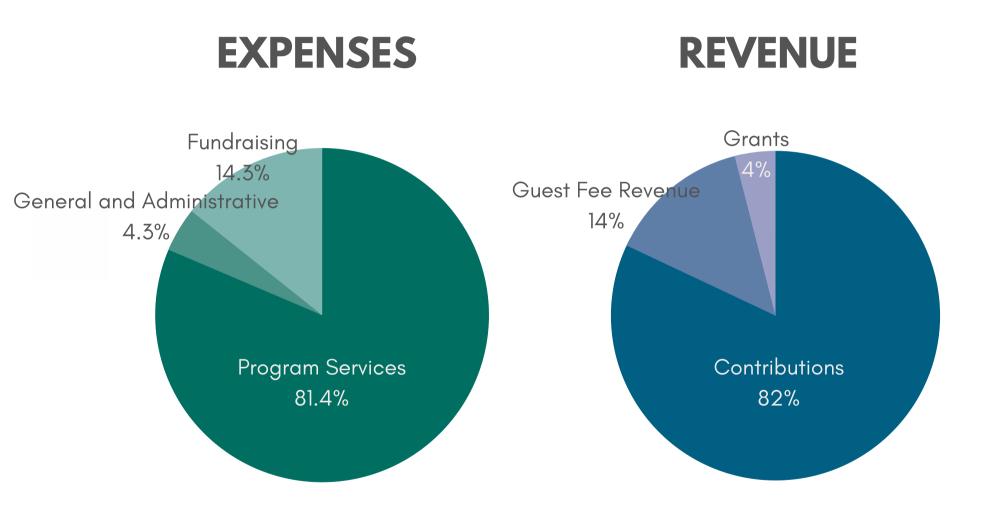


JOIN THE LEGACY SOCIETY FOR PLANNED GIVING. By making a gift through your estate you can ensure the future success of the Family House and have the satisfaction of knowing that your values will live on through the loving care we provide.



CORPORATE PARTNERSHIPS. Through volunteerism, sponsorships, grants, and program support, corporations partner with Gift of Life Family House to support transplant patients and their families. In return, corporations receive unique recognition and brand visibility through our various communication tools and social media platforms. Opportunities for employee team building events to engage and reconnect with clients are also available. If your business or corporation is interested in supporting programs or other initiatives at the Family House, we would be happy to build an impactful partnership.

FINANCIALS



<u>LEADERSHIP TEAM</u> Howard M. Nathan Founder and President

Jan L. Weinstock, Esq. Vice President, Administration and General Counsel

Talia Giordano, MSW, LSW Social Worker, Caregiver Lifeline Manager

Stephen Tornone, Esq. *Associate Counsel*

Joseph Kauffman Family House Manager

Sara A. Cohen Development Manager FAMILY HOUSE STAFF Vanessa Altidor Relief Manager

Ashley Brooks *Resident Manager*

Celine Brunetti *Guest Services Liaison*

Jolene Fulmore *Relief Manager*

Genevieve Grabowy Development Associate

Genevieve Moore *Guest Services Liaison*

Nakia Parker *Relief Manager*

Amelia Patterson Guest Services Fellow ADVISORY BOARD John M. Daly, M.D. Carol Giungo Mary Pat Kessler Pepper Krach Howard M. Nathan Lori Peruto, Esq. Frank Podietz Ranjoo Prasad, O.D. Jessica Sharp Bill Soloway Marc E. Uknis M.D. Janice Wright Waitkus

Jan L. Weinstock, Esq. Sara A. Cohen

"At the Family House, I found comfort in being able to talk with others and share stories with those who really understand. They made myself and Zachary feel extremely comfortable. It really just helped make our stay in Philadelphia that much easier."

- Sarah Reesey, caregiver (pictured with her son Zach, a heart transplant recipient)



facebook.com/GiftofLifeFamilyHouse



🥤 eFamily_House



GiftofLifeFamilyHouse.org

401 Callowhill Street, Philadelphia, PA 19123 1-855-6-FAMILY

Gift of Life Family House

The official registration and financial information of Transplant House d/b/a Gift of Life Family House may be obtained from PA Dept. of State by calling toll free 1.800.732.0999. Registration does not imply endorsement.