





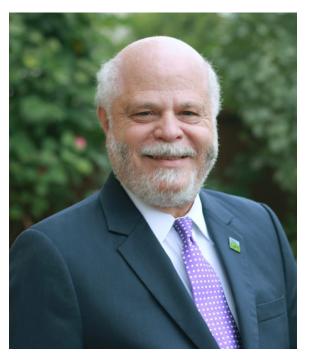






TO A HOME AWAY FROM HOME





FOUNDER
AND
PRESIDENT

DEAR FRIEND, It's been another wonderful year at Gift of Life Family House, where, thanks to your help, we've been able to make some tough times much easier for many transplant patients and their families. Our community has been so impactful over the last six years, supporting our mission by preparing and serving meals, hosting wish-list drives, online birthday fundraisers, and many other activities.

When I think about the Family House, I recall the time when my sister, Martha, was listed for a liver transplant. The journey we embarked on together gave me a deeper understanding of the obstacles that families encounter when traveling to an unfamiliar place in the midst of an incredibly stressful time, often with little support. The Family House represents my vision for completing the circle of care for transplant patients and their families. I love walking into the House in the evening to see our compassionate staff assisting guests, smelling a delicious meal in the kitchen as our volunteers prepare it, and admiring our Home Cook Heroes All Stars display above the kitchen cabinets. It also warms my heart to see a group of families caring for each other during an evening support group in the living room. Thanks to you, our programs continue to thrive, and I couldn't be more humbled and proud of all we've accomplished together.

In 2017, we provided 9,547 lodging nights of care for 16,226 guests, gave 1,629 rides to and from area hospitals and served 19,094 meals after long, stressful days of doctor's appointments and hospital visits.

Through our Caregiver Lifeline Program, we conducted a research study whose results affirmed that the Family House positively affected both transplant patients' and family members' physical and mental health. Many participants indicated that if the Family House did not exist, they would not have been at the patient's hospital bedside daily, which is crucial to the patient's health and recovery during the transplant process.

Our new Legacy Society Wall was installed in the living room to recognize those who have committed future planned gifts to the Family House through their estates, ensuring that our vision for transplant families to always have a "home away from home" will extend into the future.

We also wrapped up a special "Welcome Them Home" campaign, which culminated in hundreds of encouraging messages – from caring people like you to transplant patients and their families – being sewn together into a beautiful banner that now hangs in our dining room welcoming families to the Family House.

I'm so thankful for all your generosity has accomplished, and I am excited to share other achievements, program highlights and statistics with you in this Annual Report.

I believe 2018 will be an even more successful year for Gift of Life Family House because we have such a supportive community by our side. With the transplant list growing each day, there will be more families to serve, more meals to cook and more shuttle rides to take.

Thank you for supporting the Family House and the transplant families who stay here. You truly are making a positive impact in the transplant community. Let's keep up the great work.

With gratitude,

M. Nathan



FAMILIES COME HOME

— Caregiver Lifeline Program —

L TO A SUPPORTIVE NETWORK...



The first of its kind, the Caregiver Lifeline Program provides both a supportive network and educational services specifically tailored to the needs of organ transplant patients, family members, and caregivers in the *Gift of Life* region.

While the Family House provides lodging for 30 families at a time, the complementary programming and support developed for transplant families by the Caregiver Lifeline Program reaches far beyond the walls of the Family House.

Baby Olivia (Livy) and Livy. Livy is a trained therapy dog invited to support caregivers, patients and babies at the Family House as part of the Caregiver Lifeline Program.

Caregiver Lifeline Program 2017 Stats













2017 FAMILY HOUSE QUALITATIVE RESEARCH STUDY

In 2017, the Family House appointed an outside research consultant to conduct a 360° evaluation from the perspective of their stakeholders with the research question:

"What is the impact of the Family House experience on transplant patients/families?"

This study affirmed that the Family House positively impacted both transplant patients'/families' physical and mental health, illustrating how a hospitality house can provide a way to strengthen the resilience of family members as they navigate the difficult territory of the transplant journey. Most participants (patients and caregivers) indicated that if the Family House did not exist, family members would not have been at the hospital bedside daily, which was crucial to the patient's health and recovery during the transplant process. Transplant patients and family members consistently expressed an increased appreciation for the need for organ and tissue donation as a result of their experience at the Family House, many becoming advocates encouraging friends, families and larger communities to register to become organ and tissue donors.

Learn more about the Qualitative Research Study by visiting **www.GiftofLifeFamilyHouse.org**



Tibor and Bridget with their 6 children, clockwise from top right: John Paul, Tibor Jr., Ann Marie, Matthew, Isabel and Mark.

FAMILIES COME HOME

— Adopt-A-Family Program —

L TO A COMFORTABLE BED...



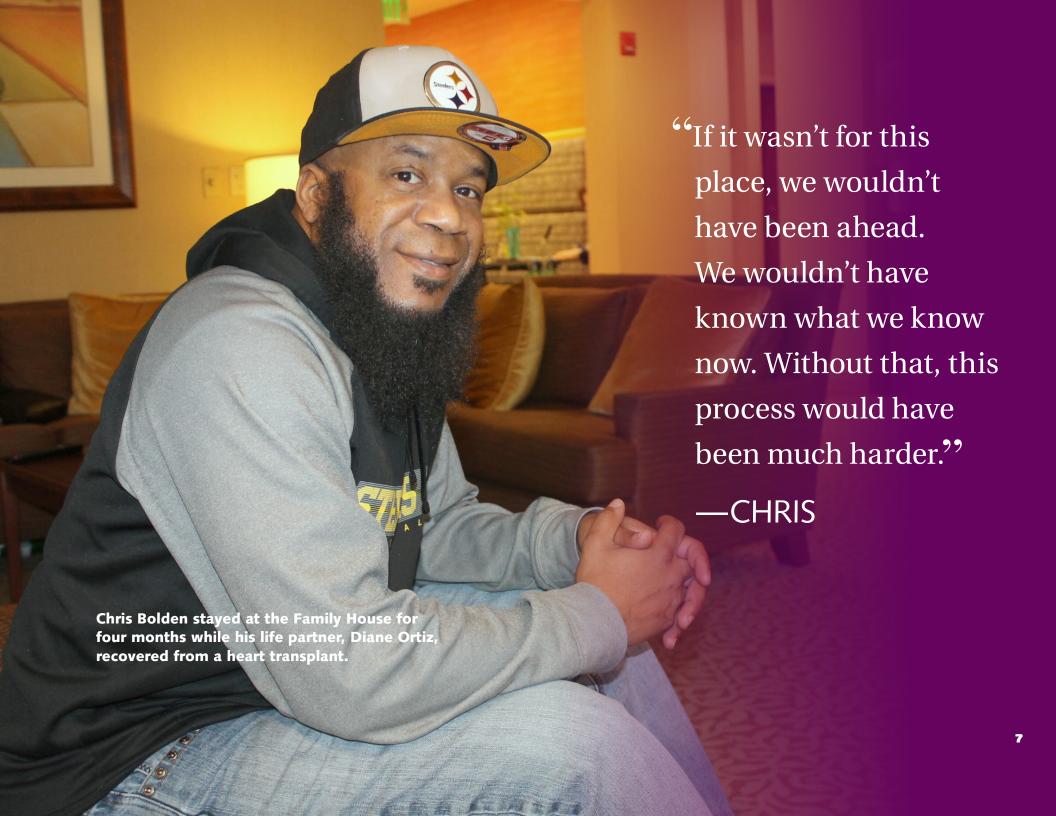
Cesar, Carmen and "Super" Gabe Sanchez from San Inigeos, MD. Gabe received a double-lung transplant in March of 2015 at only 8 months old. Cesar and Carmen found solace at the Family House during this difficult journey.

The Adopt-A-Family Program keeps guest room fees low and ensures that transplant patients and their families who are away from home and in need of support will be provided with resources through the Family House, regardless of their ability to pay the nightly fee.

Our guests are only asked to pay a small nightly fee of \$40, despite actual costs exceeding \$185 per night. Unfortunately, one in five families cannot afford even this modest nightly fee. However, no family is ever turned away due to an inability to pay. While Gift of Life Family House receives some revenue from guest payments, we must turn to the larger community to fully fund our facility.

In 2017 alone, through generous contributions, the Family House supplemented \$1,434,909 worth of programs and services to bridge the gap between the actual costs and modest guest revenue.





FAMILIES COME HOME

— Home Cook Heroes Program —

HOME TO A HOME COOKED MEAL...



Home Cook Heroes volunteers from Team G\$.

The Home Cook Heroes Program helps us provide home-cooked meals, groceries, cooking supplies, and a fully-equipped kitchen in a home-like environment for families who are away from home seeking transplant-related care in Philadelphia and in need of support.

Every evening, Home Cook Heroes volunteers prepare and serve a nutritious home-cooked meal to our families!

Since 2011, Gift of Life Family House is proud to have served over 176,000 meals through its Home Cook Heroes Program.

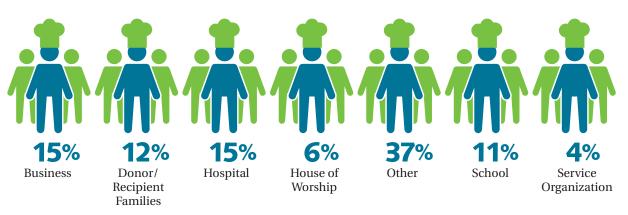


— Home Cook Heroes Program —

"Every need and want had been anticipated and met without my thinking or planning for them. I could sleep without planning shopping lists, trips to a grocery store, and cooking meals. This allowed me to recharge my emotional batteries." —Family House guest

Guests of the Family House having coffee in the dining room.

Home Cook Heroes **GROUPS**



Meals served in 2017:

19,094

2017 HOME COOK HEROES ALL STREETS Gift of Life Family House proudly reco

Gift of Life Family House proudly recognizes the Home Cook Heros "All-Star" volunteer groups

from 2017. All-Stars are committed volunteer groups which provide a meal to the Family House guests through the Home Cook Heroes Program at least 12 times in a calendar year.



Pat's Wings



Pattinson Family



Team Spiers



Four Ladies & Friends



Randon Family



New Vision Pioneers



Temple Transplant Team



Comhar



St. Augustine Parish



Rutgers Gang



St. Augustine Parish



Hyatt at the Bellevue



The Five Friends

''I've made so many friends at the Family House, people I would not have otherwise been able to get to know or to hear their stories. That was huge for me. Finding out about their transplants and how it affected them and their families. It really was a growing experience for me." -MERIDA



FOUNDERS'
CIRCLE

WITH DEEP GRATITUDE,

we proudly recognize our 2017 Founders' Circle Members who have given major gifts to support the Family House.

AMBASSADOR OF GENEROSITY [\$100,000+]

Gervato Family Foundation

Howard and Liz Nathan

TD Charitable Foundation* **Community Tissue Services** CSL Behring, LLC

*Additional major gift, no level upgrade

PARTNER OF CARE [\$50,000+1

Lions Eye Bank of Delaware Valley Sovereign Insurance Group

BENEFACTOR OF TRUST [\$25.000+1

Linda Berger and Steven Maisel LABS. Inc.

PATRON OF KINDNESS [\$10,000+]

Barbara Katz-Chobert

Bold = Upgraded Membership



FAMILY CIRCLE

We are proud to recognize the year's generous partners who helped us to sustain Family House operations and programs in 2017. The Family Circle is an annual giving program made up of philanthropic contributors who give \$250 or more in a calendar year to support the Family House annual fund.

HONOR IN PLATINUM

Anonymous Larry and Diane Beard Dr. and Mrs. John Daly **Dirk Dinkeloo and Erin Jacob Howard and Liz Nathan** Lori and John Peruto, Esqs. Cooke & Bieler Charitable Fund of The Philadelphia Foundation

Analise and Americo Santos Dr. Marshall and Michele Schwartz **Second Chance Heart Transplant Support Group** Bernice Simonik

HOPE IN GOLD

Be a Giver, Inc.

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Debjani and Satya Bhoumik CTI Clinical Trial Services, Inc. Fox & Roach Charities

Richard Hasz

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CARE IN SILVER

The 518th Military Police Battalion Abington Dixon School of Nursing -Class of 2017 **Jeffrey and Ruth Abrams**

AC Power Company, Inc. **Christa Adams** Albert W. Bader Foundation Inc.



Patty Nelson and Diane Milbourne, donor family members, volunteers and generous supporters of Gift of Life Family House.

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Rick Miller

Richard and Judy Yost

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Sharon Burke

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Care by Faith
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Dr. Bala Carver Martha Chase and

Brian Reisinger
Kevin Cmunt
Steven and Rhonda Cook
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John and Carol Delaney
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Christine Delhagen
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Marilyn and Gary Lindsey
Vincent and Lisa Magaro
Gwen Mayes



L-R: Bobby Rydell; Howard M. Nathan, President & CEO, *Gift of Life Donor Program;* Jan L. Weinstock, VP Administration & General Counsel, *Gift of Life Donor Program;* Rasheena Phinisee; and Assiah Phinisee at the Gift of Life Family House President's Reception on May 4, 2017.

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Ramelfa Vega-Rovia Belarmino and Anna Viegas

Dr. Barbara A. Wadsworth and Mr. Henry J. Wadsworth

Janice Waitkus Victoria Waldruff Kindra Walker Walmart Store #2588

Robert, Gregory and Elizabeth Walsh

Washington Lodge No. 59 F & AM

Maria Louise and John Weibel Jefferson Hospital's Neuro-Spinal

Surgery Unit

Krystine and Marion Wiktorowicz

Lynne Williams-Powers Debra Wolfgang

Kitching Yau Theresa Zangare Leah Rutter Zenker

Bold = Renewed Membership

LEGACY SOCIETY MEMBERS

Gift of Life Family House is proud to spotlight Legacy Society members who have made planned gifts to support the Family House.

Anonymous
Dennis and Marcia Hoffa
David and Elizabeth Kennedy
The Estate of V. Marie Bechtold
The Estate of Marie Kucowski
The Estate of Elizabeth Rizzotte



Alfred W. Bader Foundation
The Dorfman Family
George Flocco of BEDC
Gift of Life Donor Program
Nan Hazelnis
Tammy Kane
Tesha Lanier
Merkle King of Prussia
Robert Nichols and Katherine Masseroni
The Patients & Caregivers HUP
Lung Transplant Support Group
Second Chance Heart Transplant SG, Inc.

Amy and Jonathan Van Kleunen



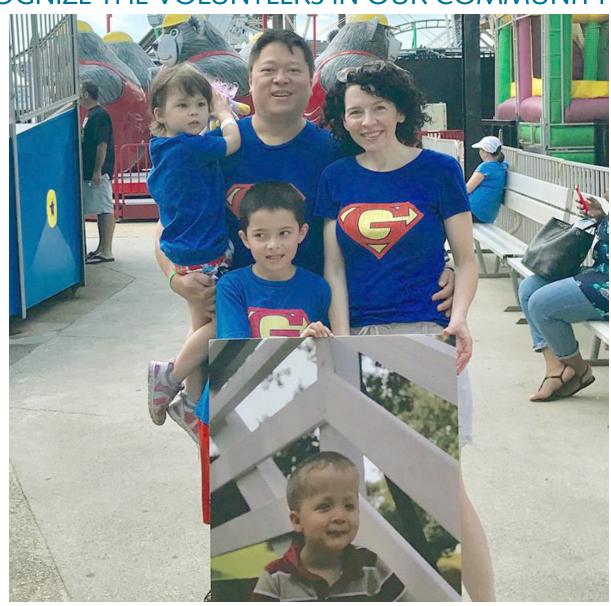
WE ARE HAPPY TO RECOGNIZE THE VOLUNTEERS IN OUR COMMUNITY

who have coordinated wish list drives, fundraising events, and online fundraisers to support the mission of Gift of Life Family House.









On July 3, 2017 the Leong family hosted a "Magical Monday" fundraiser in honor of Gavin Leong at Gillian's Wonderland Pier in Ocean City, NJ.

WISH LIST DRIVES

We are thankful for volunteers in the community for collecting and delivering items from our Wish List to help keep the Family House stocked food with basic home necessities.

Ashley and Bobby Adams Tahisha Anderson Stacy Arnold Pam Bates Be a Giver, Inc.

BNP Paribas Financial Services

Jodi Boyd Bruce Trano & Sons Plumbing & Heating LLC

Camilla Camilli

Carolyn B. Irvin Temple #673

Cooke & Bieler, L.P.
Caroline's Crusaders

Patrick Davenport and

Kellog's Employees

Nick Devlin

Lindsay Ezykowich

Falls Township
Fire Company #1

Denise and Ken Fegley

Kacey Fennel

Dr. and Mrs. Gerard Fulda

Gift of Life Coalition

The Hess Family

Home2 Suites by Hilton

Philadelphia

Hospital of the University of Pennsylvania - Rhoads 2

Jefferson Nicoletti Kidney

Transplant Center

Kress Wine

The Leake Family/ Murphy's Warriors Lenape Valley Presbyterian Church

Lincoln Financial Group

Main Line Health

Luke and Sarah McGrath

Mt. Holly Elks #848

Orefield Middle School

The Patil Family

Saveway Compounding

Pharmacy

Ryan's Shamrocks

David Snyder

St. Bernadette of Lourdes School

St. Luke's University

Health Network - Bethlehem

and Monroe Campuses

St. Mary Medical Center

Emergency Department

Team Evie

Team Fritz

Thomas Jefferson University

Hospital Country Western Cooks Thomas Jefferson University

Hospital Transplant Institute

HAP Campaign

Jeanne and David Turner

Donna and Richard Waechter Welsh Mountain Medical and

Dental Center

Christine and David White

Lisa Willis

William Zettner



Every year on Caitlin McCloud's birthday, her favorite thing to do is drop off Wish List items to the Family House in memory of her brother Ryan, who was an organ donor.

FUNDRAISING EVENTS

"Denim Day" hosted by The Graham Company

"Dine & Donate 2017" coordinated by the Smith Family in memory of Eric Smith

"Magical Monday" fundraising event coordinated by the Leong Family in memory of Gavin Leong

4th Annual Golf Tournament in memory of Paul W. Penkala, hosted by the Penkala Family

9th Annual No Shower Happy Hour hosted by the David Nelson Jr. Memorial Fund

11th Annual Bensalem Township Charity Challenge hosted by the Bensalem Economic Development Corporation

"A Celebration of Life" Event in memory of Casey Michalek, coordinated by Beth DeMichele and Alexa Martino

The Aisling & Olivia Fun Run and Remembrance Walk

Beef & Beer Fundraiser hosted by Angels for Ally

Dance Action of Newtown Student Fundraiser

Designer Bag Bingo hosted by Team Spiers

Doug Wright Memorial Golf Outing

Dress Down Day coordinated by Christopher Columbus Charter School

Dress Down Day coordinated by Guy Carpenter & Company LLC

Dress Down Day coordinated by Jefferson Heart Institute

Dress Down Day coordinated by Jefferson Nicoletti Kidney Transplant Center

Dress Down Day coordinated by SDP - Franklin Learning Center Student Activity Fund

Family House Fundraiser hosted by "Papa Carl" Anderson

Family House Fundraiser hosted by Beth DeMichele and Alexa Martino

Family House Fundraiser hosted by Jodi Boyd

Family House Fundraiser hosted by St. John Evangelical Lutheran

Family House Fundraiser hosted by Weidner's Deli

Global ImpACTors present "The Tin Man" play benefiting Gift of Life Family House

Heavenly Hall Full Gospel Church Car Wash

Initials Inc Party hosted by Lisa Litchkowski

Jackson's 13th Annual Mulligan on Life Golf Outing hosted by the Heller Family and Hennion and Walsh, Inc.

Kenneth E. Hamm Memorial Golf Outing

Osterlof Open Golf Outing

RyanStrong 5K Run or Walk

Souderton Area High School Future Business Leaders of America Bingo Fundraiser

South Central PA Coalition and York Area Tx Support Group Picnic

St. Hubert and Little Flower Volleyball Match Fundraiser in honor of Kevin Brighter

Team Matt collection benefiting Gift of Life Family House

Thomas Jefferson University Hospital Transplant Institute HAP Campaign

WeeUsables Stuff-A-Bag Charity Fundraiser

Weis Store #240 Store Raffle coordinated by Kathy Miller

Wiffle Ball Fundraising Event hosted by TD Bank Summer Interns



L-R: Ed McKillip, Jan L. Weinstock Esq., Betty Craig and Dr. Amy J. Goldberg at the 13th annual Kidney Open Golf Outing.

ONLINE FUNDRAISERS

CROWDRISE FUNDRAISERS

70th Birthday Skydiving to Support the Family House

CTI Cares - Gift of Life Family House Fundraiser

Giving Back on Mason's 11th Heart Anniversary!

Grace Abounds

HopeFourHappyHearts

LIfe Is Limitless AB

Patients & Caregivers HUP Lung Transplant Support Group

Rocco P. Perate III and Family Campaign

TD Bank Gift of Life Fundraiser

Team Faith, Hope, Love

FACEBOOK FUNDRAISERS

Anthony's Birthday Fundraiser by Anthony Adam Gorga

Abby's Birthday Fundraiser by Abby Aversa

Michelle's Birthday Fundraiser by Michelle Collie

I'm Donating My Birthday to Gift of Life Family House by

Trish Gerstley Collings

Steve's Birthday Fundraiser and Steve's Fundraiser by Steve Gradijan

Chris's #GivingTuesday Fundraiser by Chris Graham

Gina's #GivingTuesday Fundraiser by Gina LaRussa

Kathy's Fundraiser by Kathy Lothspeich-Hughes

Robert's Birthday Fundraiser by Robert McFadden

I'm Donating My Birthday to Gift of Life Family by Beth McMullin

Donations for a place near and dear to my heart by Christa Michalek

Raising Money by Kelly Schmitt

Deb's Birthday Fundraiser by Deb Skrot

Kristin's Birthday Fundraiser by Kristin Small

Fred's Birthday Fundraiser by Fred Staley

Hollie's Birthday Fundraiser by Hollie Swilley Johnson

Barbara's #GivingTuesday Fundraiser by Barbara Vandevender

Help Celebrate My Birthday with a Donation Fundraiser

by Philip Vonada



Students of the Souderton Area High School Future Business Leaders of America (FBLA). L-R: Ashley Nguyen, Jayme Barnett and Saba Ahmed.

40 HOURS FOR THE FAMILY HOUSE TEAMS

Thank you to all those who participated in 40 Hours for the Family House and those who contributed in their honor. Together, you raised a GRAND TOTAL of \$61,198 to benefit the Adopt-A-Family Program which will support over 1,529 nights of lodging for families in need.

10 years ago on Thanksgiving Day organized by Mary Pat Kessler

40 Hours Challenge organized by Carolyn Kline

40 Hours for the Family House organized by Lynn Fallon

40hours2017 organized by Carol Downie

A Cinderella Story organized by Jo Cinderella

Family House Staff Team organized by Family House Staff

Gift of Life Family House organized by Janice Waitkus

Heroes at Work organized by Transplant Coordinators

HopeFourHappyHearts organized by Tara Strimel

Howard Nathan's 40 Hours for the Family House page organized by

Patients & Caregivers HUP Lung Transplant Support Group organized by Dave Shenberger

POP-POP's Miracle 40 Hours 2017 organized by Amanda Gibbs

Q's Army organized by Karen Alboucq

Team Dhillon organized by Deborah Shah

Team Martinez organized by Carlos Martinez

Team Maureen organized by Maureen Moran

Team Spiers organized by Team Spiers

Wills Warriors organized by Jennifer Ridenoure

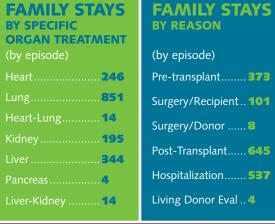
TOP 4 FUNDRAISING TEAMS OF THE 40 HOURS CHALLENGE

- 1. Howard Nathan's 40 Hours for the Family House
- 2. Team Dhillon
- 3. Patients & Caregivers HUP Lung Transplant Support Group
- 4. Family House Staff Team



2017 OPERATIONS REPORT

Through the financial support from our community and the dedication of staff and volunteers, thousands of transplant families are provided with the comfort and care they need at Gift of Life Family House. We are proud to share with you the Family House operational statistics from 2017.









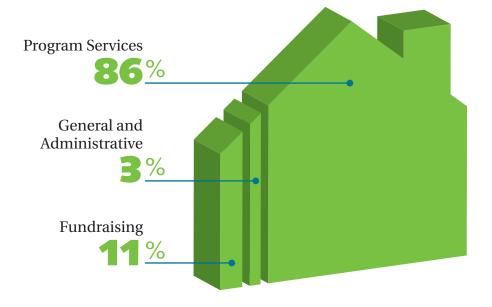




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FINANCIALS

EXPENSES



REVENUE



HELP SUPPORT GIFT OF LIFE FAMILY HOUSE

TODAY!

For questions, please contact a member of the Family House Development Team at

267-546-9800

info@giftoflifefamilyhouse.org

HOST AN EVENT! From golf outings to intimate dinners in your home, there are countless ways you, your family, and friends can fundraise for the Family House. Fundraising events are also a great way to reconnect with family and friends and remember or celebrate a loved one while supporting our important mission.

night of lodging for a family staying at the Family House who cannot afford the nightly fee. You can

contribute to sponsor one night, two nights, a weekend or more. Gifts of any level are meaningful.

SUPPORT THE ADOPT-A-FAMILY PROGRAM Consider making a monthly or annual tax-deductible gift to the Adopt-A-Family Program – each \$40 contribution helps support one



Each year the Leake family host a huge wish list drive in memory of their son Murphy.

BECOME A HOME COOK HEROES VOLUNTEER! Groups of up to 10 people can provide, prepare (on or off site) and serve a meal to guests staying at the Family House. Enjoy cooking in our fully equipped kitchen as well as seeing the impact of your service on our families first hand.

HOST A WISH LIST DRIVE! Keeping the Family House stocked with basic home necessities—such as food, toiletries, and pantry items — requires a lot of donated items. This is an excellent activity to involve your family, company, religious group, or friends. You can also collect grocery store gift cards to keep our refrigerators stocked with the things we run out of most — milk, eggs and butter! The Family House is also in need of gas cards to keep our free shuttle service operational — transporting patients and families to and from local hospitals each day.

JOIN THE LEGACY SOCIETY FOR PLANNED GIVING By making a "planned gift" – a gift through your estate – you can ensure the future success of Gift of Life Family House and have the satisfaction of knowing that your values will live on through the loving care we provide.

CORPORATE PARTNERSHIPS Through volunteerism, sponsorships, grants and program support, hundreds of corporations have partnered with Gift of Life Family House to support transplant patients and their families. In return, corporations receive unique recognition, brand visibility through our various communications tools and social media platforms, as well opportunities for employee team building events and ways to engage and reconnect with clients. If your business or corporation is interested in supporting programs or other initiatives at Gift of Life Family House, we would be happy to help build an impactful partnership.

ADVISORY BOARD

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Shirley Bruckner, caregiver and Family House guest.